

## SUB-PROCESSOR LIST

**Last update:** September 1, 2025

To support delivery of our Services, Intenseye, Inc. may engage and use data processors with access to certain Customer Data (each, a "**Sub-processor**"). This page provides important information about the identity, location and role of each Sub-processor. Terms used on this page but not defined have the meaning set forth in the Master SaaS Agreement, Data Processing Addendum or if applicable, the superseding written agreement between Customer and Intenseye (the "**Agreement**").

Intenseye currently uses Sub-processors to provide cloud storage, infrastructure services, and to help us provide customer support and email notifications. Prior to engaging any third-party Sub-processor, Intenseye performs diligence to evaluate their privacy, security and confidentiality practices, and executes an agreement implementing its applicable obligations. You can find below the list of Sub-processors Intenseye uses to provide its services.

### A. Affiliates

We collaborate with our affiliates to provide our Services, which requires the transfer of customer data to our affiliates.

#### Intenseye Yazılım A.Ş.

- **Type of Service:** AI-based EHS compliance SaaS
- **Purpose:** Providing Intenseye services
- **Location/Hosting Region:** Turkey
- **Link to Legal / Privacy Portal(s):** <https://www.intenseye.com/privacy-policy>

#### Intenseye GmbH

- **Type of Service:** AI-based EHS compliance SaaS
- **Purpose:** Providing Intenseye services
- **Location/Hosting Region:** Germany
- **Link to Legal / Privacy Portal(s):** <https://www.intenseye.com/privacy-policy>

### B. Infrastructure

We use the following Sub-processors for hosting our services and customer data, video and image data of our customers are being hosted under the following Sub-processors' cloud servers.

#### Amazon Web Services, Inc

- **Type of Service:** Hosting and Infrastructure
- **Purpose:** Used for hosting services, file storage and backup services
- **Location/Hosting Region:** United States, European Union
- **Link to Legal / Privacy Portal(s):** [AWS Legal Portal](#)

## Google LLC

- **Type of Service:** Cloud computing provider, statistical reporting
- **Purpose:** Used for hosting services, file storage and backup services
- **Location/Hosting Region:** United States, European Union
- **Link to Legal / Privacy Portal(s):** [Google Cloud Terms](#)

## C. Platform Operations

We use the following Subprocessors to manage our platform and provide our services.

### Amplitude, Inc.

- **Type of Service:** Product Analytics
- **Purpose:** Used for tracking user behavior on our platforms to improve product offerings and customer experience.
- **Location/Hosting Region:** United States, European Union
- **Link to Legal / Privacy Portal(s):** <https://amplitude.com/privacy>

### Auth0 (Okta, Inc.)

- **Type of Service:** Identity Management
- **Purpose:** Used for secure authentication and authorization services across applications.
- **Location/Hosting Region:** United States, European Union
- **Link to Legal / Privacy Portal(s):** <https://www.okta.com/privacy-policy/>

### Cohere Inc.

- **Type of Service:** Embedding text for Chief (our Generative AI functionality)
- **Purpose:** Analyzing documents that were uploaded by users
- **Location/Hosting Region:** California, USA / Toronto, Canada
- **Link to Legal / Privacy Portal(s):** <https://cohere.com/privacy>

### E2B (Foundrylabs, Inc.)

- **Type of Service:** Running AI generated code
- **Purpose:** Run code generated by Chief to provide data analytics to our users
- **Location/Hosting Region:** USA
- **Link to Legal / Privacy Portal(s):** <https://e2b.dev/privacy>

### Clickhouse, Inc.

- **Type of Service:** Online analytical processing
- **Purpose:** Generating analytical reports using SQL queries in real-time
- **Location/Hosting Region:** USA
- **Link to Legal / Privacy Portal(s):** <https://clickhouse.com/legal>

#### OpenAI, L.L.C.

- **Type of Service:** Developing AI/ML models
- **Purpose:** Providing LLM models for Chief
- **Location/Hosting Region:** USA, European Union
- **Link to Legal / Privacy Portal(s):** <https://openai.com/policies/row-privacy-policy/>

#### Qdrant Solutions GmbH

- **Type of Service:** Vector database
- **Purpose:** Providing open-source vector similarity search function.
- **Location/Hosting Region:** Germany
- **Link to Legal / Privacy Portal(s):** <https://qdrant.tech/legal/privacy-policy/>

#### Productboard, Inc.

- **Type of Service:** Product Management
- **Purpose:** Product management and prioritization.
- **Location/Hosting Region:** United States, European Union
- **Link to Legal / Privacy Portal(s):** <https://www.productboard.com/privacy-policy>

#### Segment.io, Inc.

- **Type of Service:** Customer Data Infrastructure
- **Purpose:** Used for collecting, cleaning, and controlling customer data.
- **Location/Hosting Region:** United States, European Union
- **Link to Legal / Privacy Portal(s):** <https://segment.com/legal/privacy>

#### Twilio, Inc.

- **Type of Service:** Cloud Communications Platform
- **Purpose:** Used for programmable communication functions such as voice, text, chat and video.
- **Location/Hosting Region:** United States, European Union
- **Link to Legal / Privacy Portal(s):** <https://www.twilio.com/legal/privacy>

### D. Customer and Support Services

We use the following Subprocessors to manage communications with our customers and provide them support services.

#### Chili Piper, Inc.

- **Type of Service:** Appointment Scheduling
- **Purpose:** Used for scheduling meetings and appointments with customers more efficiently.
- **Location/Hosting Region:** United States, European Union
- **Link to Legal / Privacy Portal(s):** <https://www.chilipiper.com/privacy-policy>

## Dock (Dock Labs, Inc.)

- **Type of Service:** Workspace for the customer lifecycle
- **Purpose:** Organizing everything shared with customers in one workspace, creating deal rooms, onboarding hubs and client portals.
- **Location/Hosting Region:** United States
- **Link to Legal / Privacy Portal(s):** <https://www.dock.us/legal/privacy>

## Gong.io, Inc.

- **Type of Service:** Conversation Analytics
- **Purpose:** Used for capturing and analyzing conversations with customers to improve sales strategies and customer engagement.
- **Location/Hosting Region:** United States, European Union
- **Link to Legal / Privacy Portal(s):** <https://www.gong.io/privacy-policy>

## HubSpot, Inc.

- **Type of Service:** Customer Relationship Management
- **Purpose:** Used for managing and analyzing customer interactions and data throughout the customer lifecycle.
- **Location/Hosting Region:** United States, European Union
- **Link to Legal / Privacy Portal(s):** <https://legal.hubspot.com/privacy-policy>

## Intercom, Inc.

- **Type of Service:** Customer Messaging Platform
- **Purpose:** Used for communicating with customers through a variety of channels including chat, email, and social media.
- **Location/Hosting Region:** United States, European Union
- **Link to Legal / Privacy Portal(s):** <https://www.intercom.com/legal/privacy>

## Planhat AB

- **Type of Service:** Customer Success Platform
- **Purpose:** Used for managing customer relationships, reducing churn and increasing upsell.
- **Location/Hosting Region:** United States, European Union
- **Link to Legal / Privacy Portal(s):** <https://www.planhat.com/data-protection-and-privacy-policy/>

## Salesforce.com, Inc.

- **Type of Service:** Customer Relationship Management
- **Purpose:** Used for managing and analyzing customer interactions and data throughout the customer lifecycle.
- **Location/Hosting Region:** United States, European Union
- **Link to Legal / Privacy Portal(s):** <https://www.salesforce.com/company/privacy/>

## E. Business Operations

We use the following Sub processors to manage our business operations, which are necessary to provide and manage our main and support services.

### DocuSign, Inc.

- **Type of Service:** Electronic Signature Technology
- **Purpose:** Used for managing electronic agreements including the ability to sign documents digitally.
- **Location/Hosting Region:** United States, European Union
- **Link to Legal / Privacy Portal(s):** <https://www.docusign.com/company/privacy-policy>

### Microsoft Corporation

- **Type of Service:** Productivity Software
- **Purpose:** Used for productivity and collaboration tools
- **Location/Hosting Region:** United States, European Union
- **Link to Legal / Privacy Portal(s):** <https://privacy.microsoft.com/en-us/privacystatement>

### Notion Labs, Inc.

- **Type of Service:** Collaboration and Productivity Software
- **Purpose:** Used for note-taking, knowledge sharing, project management, and collaboration within teams.
- **Location/Hosting Region:** United States, European Union
- **Link to Legal / Privacy Portal(s):** <https://www.notion.so/Privacy-Policy-3468d120cf614d4c9014c09f6adc9091>

### Slack Technologies, Inc.

- **Type of Service:** Collaboration Hub
- **Purpose:** Used for team communication and collaboration.
- **Location/Hosting Region:** United States, European Union
- **Link to Legal / Privacy Portal(s):** <https://slack.com/privacy-policy>

### Zoom Video Communications, Inc.

- **Type of Service:** Video conferencing
- **Purpose:** Used for remote conferencing services using cloud computing. It provides a remote conferencing service that combines video conferencing, online meetings, chat, and mobile collaboration.
- **Location/Hosting Region:** United States, European Union
- **Link to Legal / Privacy Portal(s):** <https://zoom.us/privacy>